



**BUREAU  
VERITAS**

## **BUREAU VERITAS D.O.O.**

Baja Pivljanina 39, 11040 Beograd, Srbija

Tel./Fax: +381-11-614-93-12.; E-mail: office@bureauveritas.rs

Registracioni broj: 20029820; Poreski broj (PIB): 103820939; Šifra delatnosti: 7120

# **POLITIKA NEPRISTRASNOSTI**

Sertifikaciona kuća Bureau Veritas d.o.o.

Izjavljuje i garantuje da su svi procesi povezani sa sertifikacijom

- Sistema upravljanja prema EN ISO/IEC 17021-1
- Proizvoda prema EN ISO/IEC 17065
- Verifikacije i validacije prema EN ISO/IEC 17029

pod odgovarajućom kontrolom, kako bi se klijenti uverili da je ceo proces sertifikacije sproveden u nepristrasnom okruženju.

Za svrhu dokazivanja nepristrasnosti procesa sertifikacije, postavili smo sledeće osnovne teze:

- Identifikovanje opasnosti, procenjivanje rizika i preduzimanje mera u vezi sa nepristrasnošću sertifikacionog tela
- Redovno preispitivanje nepristrasnosti sertifikacionog tela od strane nezavisne komisije
- Održavanje saradnje sa svakim klijentom poštujući princip da proces sertifikacije, njegovi rezultati i odluke ne zavise prvenstveno od finansijskih interesa kompanije
- Garantovanje da sve aktivnosti procesa sertifikacije sprovode zaposleni koji su potpuno nezavisni od naših klijenata
- Ne pružamo konsultanske usluge ni u kom obliku, ali pružamo interne provere klijentima koje smo sertifikovali
- Dobijanje objektivnih dokaza na osnovu principa "veruj, ali proveri"
- Zabrana bilo kakvog pritiska na osobe uključene u proces sertifikacije

Ova politika je obavezujuća za sve zaposlene Bureau Veritas d.o.o.

U Beogradu, 5. septembra 2025.

Jovan Babić  
Sertifikacioni menadžer

Vladan Čokić  
Generalni direktor

Revision: 03\_2025

Date: 05/03/2025



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Baja Pivljanina 39, 11040 Belgrade, Serbia

Tel./Fax: +381-11-614-93-12.; E-mail: office@bureauveritas.rs

Company registration No.: 20029820; Tax No.: 103820939; Activity No.: 7120

# **Policy of Impartiality**

## **Certification Body Bureau Veritas d.o.o.**

declares and guarantees that all processes related to certification

- Management systems in accordance with EN ISO/IEC 17021-1
- Products in accordance with EN ISO/IEC 17065
- Verification and validation in accordance with EN ISO/IEC 17029

are under appropriate control to ensure that clients are assured the entire certification process is conducted in an impartial environment.

For the purpose of demonstrating the impartiality of the certification process, we have established the following fundamental principles:

- Identification of hazards, risk assessment, and measures related to the impartiality of the certification body
- Regular review of the certification body's impartiality by an independent commission
- Maintaining collaboration with each client while respecting the principle that the certification process, its results, and decisions do not primarily depend on the company's financial interests
- Guarantee that all activities within the certification process are conducted by employees who are completely independent of our clients
- We do not provide consulting services in any form, but we do offer internal audits to clients we have certified
- Obtaining objective evidence based on the principle "trust but verify"
- Prohibition of any pressure on individuals involved in the certification process

This policy is binding for all employees of Bureau Veritas d.o.o.

In Belgrade, September 5, 2025.

Jovan Babić  
Certification Manager

Vladan Čokić  
CEO

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